

Outgoing Head	
Remain responsible for day-to-day operations until the new head's start date.	Examine current senior leadership team.
Manage expectations from board, faculty, and school community.	Make final administrative hires consulting with incoming head when appropriate.
Address sensitive conversations in person with new head.	Identify faculty members ready to assume leadership roles.
Be mindful of new head's ongoing responsibilities.	Address personnel concerns, including necessary staff terminations.
Discuss specifics on any overlap in leadership.	Collect and compile updates from all departments.
Share recent challenges or difficult decisions.	Address outstanding tuition payments.
Create a new, non-school email.	Prepare faculty and staff for transition in leadership.
Incoming Head	
Share preferred method of communication during transition.	Review current or previous legal issues with school attorney.
Understand school's overall health. Form your own opinions.	Schedule campus visits needed between acceptance and start date.
Schedule time off campus to share observations with outgoing head.	Build trusting relationship with CFO to understand how resources are being used.
Create list of people to meet during the transition.	Obtain status update on current strategic plan.
Identify behind-the-scenes players that get things done.	Identify required personal appearances (events, graduation, etc.).
Obtain reports from any surveys deployed in the past three years.	Ask different groups about unspoken rules and culture of the school community.
Review most recent accreditation report.	Meet with school's accreditation coordinator.
Connect with accrediting agency, give notification of leadership change.	Review ongoing requirements of accrediting agency including standards, process, and timeline for next review or report.
Determine dual accreditation with state or other association, if applicable.	Review specific state guidelines and required reporting applicable to independent schools.



Advanced Preparation for Board and Current Head	
Develop a succession plan before it is needed.	Outline necessary communication to community stakeholders.
Clearly define process of replacing existing head of school for both planned and unplanned instances.	Include financial considerations for conducting a search.
Outline and agree upon future direction of the school.	Develop a dynamic list of possible internal candidates.
Identify skills, traits, and experience of an ideal candidate.	Consider merits of an interim head, determine scenarios in which an interim head would be preferred.
Board	
Develop a joint written announcement to the school community.	Be transparent with the new head and about the state of the school, no surprises.
Keep school community informed during search process.	Discuss goals for new head and develop potential timeline.
Develop clear plan for departure of outgoing head.	Provide executive coach or mentor as part of head's contract.
Identify school goals in progress, past and future action steps, and persons responsible.	Review tax implications of compensation package benefits.
Create stability with board leadership.	Include specific terms and evaluation schedule in head's contract.
Do not view a transition as an opportunity to overstep board's role.	Give incoming head full and complete support of board.
Finance and Facilities	
Determine how new head might be involved in budgeting for upcoming school year.	Provide both periodic reports and long-term financial and facilities plans.
Identify risks and liabilities.	Discuss long-term financial strategies and challenges for the school.
Detail current operating expenses.	Outline school's investment policy and how endowment is used.
Identify programs, projects, or maintenance that have been put on hold.	Identify both short- and long-term cash flow.



Senior Leadership, Faculty, and Staff	
Determine how new head will be involved in hiring of personnel for next school year.	Identify members of senior leadership team and those on broader leadership team.
Detail faculty compensation models including salary scale if applicable.	Discern dynamics of leadership team.
Compare compensation and benefits package to peer, competitor, and local public schools.	Identify and acknowledge current concerns from each member of the team.
Detail history of tuition remission for faculty and staff.	Compile a report of goals, vision, accomplishments, and challenges for each division and department.
Identify top issues for faculty.	Have directors identify one to two people to meet with first in each division or department.
Enrollment, Marketing, and Communications	
Identify current enrollment goals.	Detail flow of financial aid by year and impact on financial sustainability.
Detail yield history, yield by division, and acceptance rate history.	Describe current market demographics.
Develop overview of enrollment funnel history by grade.	Compile list of competitor schools both public and private.
Develop overview of retention rate by grade.	Review current and previous marketing campaigns.
Outline financial aid policies and historical data.	Assess social media channels, usage, and reach.
Advancement	
ldentify donors to meet with immediately, and those to meet in first three months.	Identify under-performing or non-performing pledges that could have an impact on the school.
Describe overall state of donor health.	Discuss previous fundraising strategies.
Develop list of 20 key historic and current donors.	Describe current alumni engagement and future goals.
Outline makeup of donor base – parents, alumni, friends, community, etc.	Identify opportunities and challenges in advancement.



Executive Assistant to the Head	
Establish preferred methods of communication for email, phone, and appropriate hours to contact.	Develop a monthly one-page reminder to highlight meetings and events, especially those unique to the school.
Coordinate meetings between outgoing and incoming heads.	Coordinate with technology department to obtain new email address, laptop, mobile phone, software, and web-based program access for new head.
Schedule on campus meetings.	Coordinate with facilities department for access to school grounds including keys, gate and alarm codes, badge, etc.
Support efforts of board's transition committee.	Complete SAIS substantive change report.
Share current policy manuals or electronic resources.	Update listing and contact information in other membership associations and community organizations.
Manage new head's calendar to ensure every meeting has a clearly defined purpose with names and positions of those attending.	
Community Relations	
Create short video with incoming head to introduce themselves and share a message directly with the community.	Identify non-profit boards and other places outgoing head is active.
Schedule meeting with representatives from Parents Association.	Identify major employers in local area.
Join local independent school association or heads	Identify local initiatives that could impact the school.
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	Identify existing partnerships with other public or independent schools and colleges.