**CSAIS** | New & Emerging Leaders Institute

The Art of Coaching...

Building Your

Leadership Team

PRESENTED BY:

**Scott Wilson** 

Retired Head of School & Senior Consultant and Executive Coach





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### **About ISM**





Since 1975 ISM has been dedicated to the advancement of school management.

We provide creative strategies by combining extensive research, proven management techniques, and personalized service.





### **About Scott Wilson**

- 1980-1981 / Univ. of Georgia Admissions
- 1981-1990 / Baylor School (Chattanooga, TN)
- 1990-1997 / Hammond School (Columbia, SC

#### **Headships**

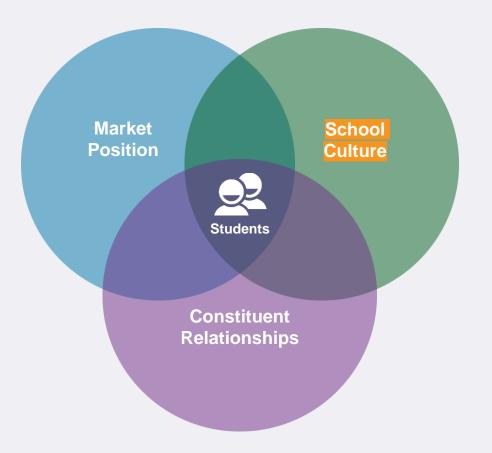
- 1997-2003 / Valwood School (Valdosta, GA)
- 2003-2009 / Brookstone School (Columbus, GA)
- 2009-2021 / Baylor School
- Joined ISM in 2021!!



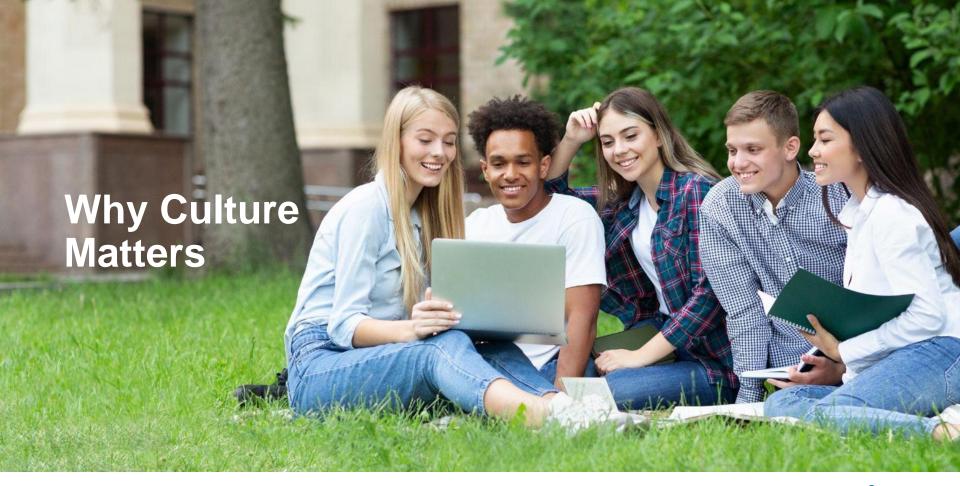
# The Art of Coaching... Building Your Leadership Team



## **Leadership & School Culture**









"If we're not intentional about culture, another culture will show up!"

-John Burton | 1972 US Olympian; President, Burton Executive Leadership









## Why Culture Matters...

It's Part of Our Value Proposition... A "Differentiator"





Why Culture
Matters...
Culture Helps Set
Norms for Behaviors









## Why Culture Matters... A Positive Culture Changes Lives For The Better!

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"Education is not preparation for life; education is life itself."

-John Dewey | American Philosopher and Psychologist





Culture helps determine what kind of school you are; What kind of students you seek; What kind of outcomes you produce.



### The School Culture Sphere





### **ISM Research on Teachers**

MR=.29, p<0.001

Likely To Remain = Valued by
Admin + Fair Comp + Richly
Rewarded + Parents



## Working with Faculty & Staff Successful Heads of School...



Provide predictability and support



Ask and listen



Manage change well. Cast a clear vision and plan.



Back their people!



Craft a healthy faculty culture.



Spend the time and resources necessary to facilitate the growth of others



Show gratitude



Attend to their flourishing and own well-being



**Working with** Faculty & Staff: Accountability Leaders are accountable for accountability.



### **Accountable to What? Our Core Values**

Every member of our professional community is committed to upholding the core values on which the community is founded. Our faculty and staff are dedicated to respecting and serving our families through:

\*Community Building \*Collegiality \*Professional Practice

\*Professional Growth \*Attendance and Engagement

\*Timeliness and Punctuality \*Communication

\*Professional Appearance and Presentation \*Commitment



## So, How Do We Build Healthy School Cultures?

It Begins with the Leadership Team! (And This is Not a Guess).





How Do We Build the Culture We Aspire to Have to Have at Our School???

#### It Begins with the Leadership Team

ISM Research shows that an educational community built on trust improves student outcomes.

So, just what are your teachers wanting/needing from you???

- Commitment
- Sincerity
- Integrity
- Competence
- Consistency

In short, they need to TRUST you.





### The Trust Equation:





Independent School Leadership Encompasses a Myriad of Facets & Responsibilities

- Having a Vision for the School
- Establishing a Positive Cultural
- Thinking Strategically
- Working with the Board
- Working with Faculty
- Working with Parents
- Maintaining Financials
- Marketing, Admissions,
- Fund-Raising...









### **Building Your Leadership Team**

What Roles are Represented on Your Team? The ISM Circle

The Right Members of the Team: Qualities

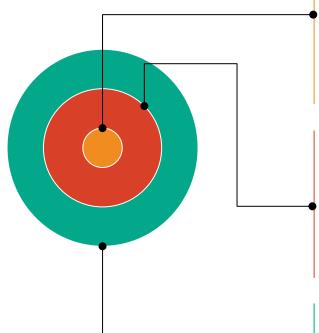
Becoming "the Team" Your School Needs



## **ISM Circle**



## **Leadership Tasks and Responsibilities**



#### **A RING**

- Guide and Relate to the Board of Trustees
- Implement the Strategic Plan
- Implement Board Policies
- Determine and Evaluate Programs and Functions
- Define and Ensure Personnel Qualities
- Allocate Resources
- Relate to Government, Associations, Institutions
- Represent the School to Community and Constituents

#### **BRING**

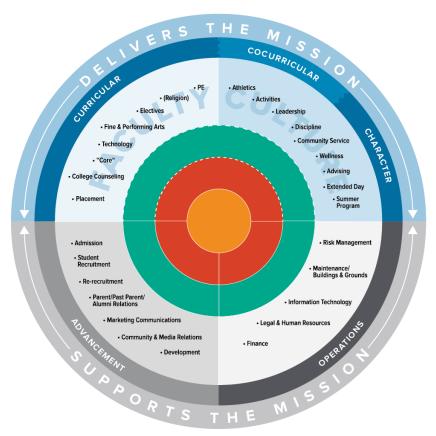
- Serve on Administrative Team
- Develop and Implement Annual Administrative Agenda
- Implement Operational Policies
- Direct Programs and Functions
- Train, Renew, Evaluate Personnel
- Coordinate Schedules and Calendars

#### **CRING**

- Direct Specific Program or Function
- Supervise Personnel
- Develop and Operate with Calendars and Schedules

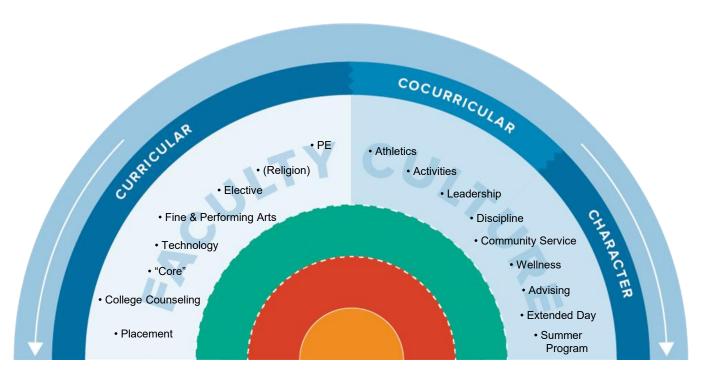


### The ISM Circle



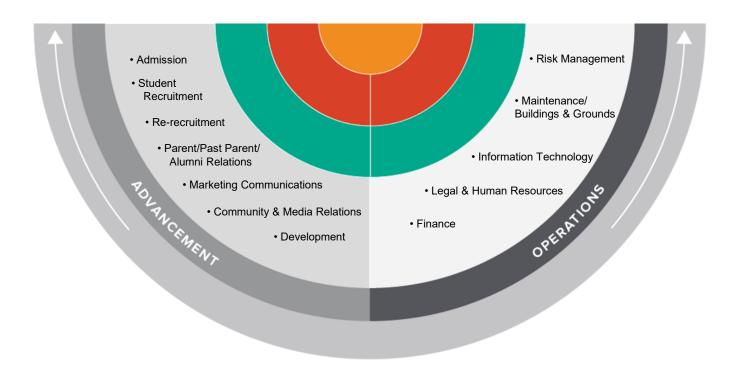


## **Upper Half**



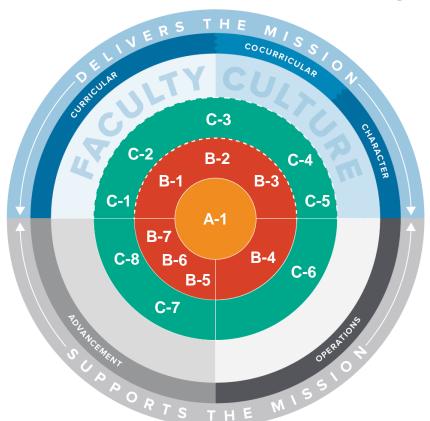


### **Lower Half**





#### **Example School**



- A 1 = School Head
- **B-1** = Division Head
- **B 2 = Division Head**
- **B** 3 = Division Head
- **B 4 =** Business Manager
- **B 5 =** Development Director
- **B 6 =** Marketing Communications Director
- **B** 7 = Admission Director
- **C 1 =** College Counselor
- C 2 = Department Chairs
- C 3 = Athletics Director
- C 4 = Extended Day Director
- C 5 = Summer Program Director
- **C 6 =** Facilities Manager
- **C 7 =** Director of Data Services
- C 8 = Director of Annual Giving



## The Right "Members" of the Team



Requirements for Being a Member of My Teams:

- Expertise/High Performance in Their Respective Jobs
- Being a Productive Member of "the Team"
- Trustworthiness
- Loyalty





## **Becoming the Team Your School Needs**



While assembling a group of talented & good individuals is essential to making a team, truly effective teams possess qualities that transcend "the sum of the parts."





## Fundamentals for Building an Effective Team

- Know Thyself
- Know the Members of Your Team
- Ensure Philosophical Alignment
- Goals & Objectives
- Working Together (Patrick Lencioni)







## **Knowing Thyself Means:**

- Being True to Who You Are and
- What You Believe...Being Authentic
- Understanding Your Strengths & Weaknesses
- Understanding Your Behavioral Preferences
- Knowing What "Fills You Up."



## **Knowing Your Team Means**

- Taking the Time to KNOW Each Member of the Team (Know What Fills Them Up)
- Respecting Each Member's Experience, Expertise, Perspective, and Counsel
- Respecting Each Member's Behavioral Preferences
- Empowering Team Members to Do Their Jobs







While Diversity of Thought,
Perspectives, and Experiences are
Critical to Comprising an Effective Team,
the Philosophical Alignment of the
Team's Members is Critical to Success.



## GOALS

Specific Measurable Achievable Realistic Time Based

### **Goals & Objectives**

- Establish clear goals and objectives for each member of your administrative team.
- Establish Goals for the Team.



## Your Leadership Team Working Together

#### Patrick Lencioni

- Trust
- Constructive Conflict
- Commitment
- Accountability
- Results











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