

Art of Managing Managing Polarity

Dr. Brett Jacobsen, President

POLARITY

"An interdependent pair of values or perspectives that appear to be opposites, but actually need each other over time to function well."

-Barry Johnson, *Polarity Management*

Key Features of a Polarity

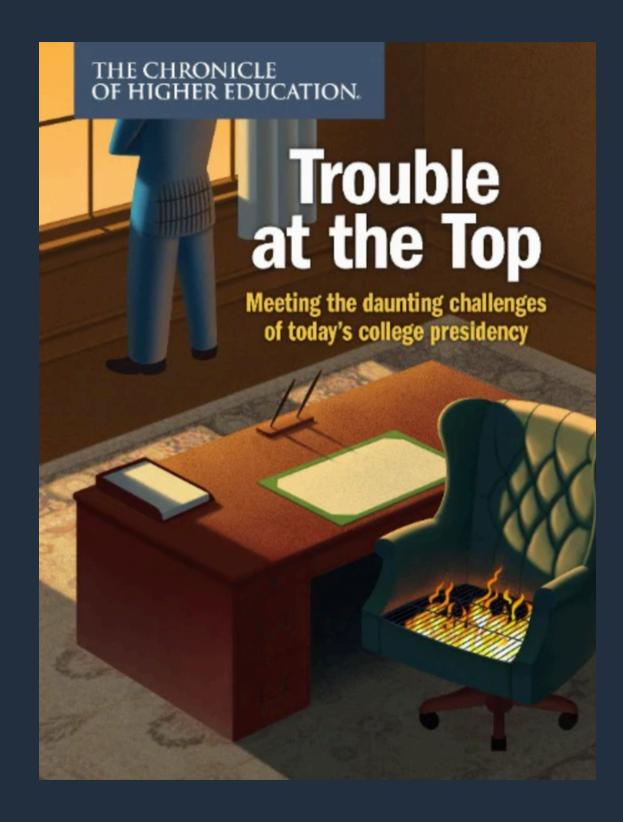
- Ongoing and unsolvable (you don't "fix" a polarity)
- Interdependent (you can't optimize one without considering the other)
- Each pole has benefits and liabilities
- Over-focusing on one side creates negative consequences
- Must be managed over time, not resolved once



POLARITIES

Sustainability vs **Tradition vs** Accessibility **Innovation Academic Rigor vs Individual Needs vs** Well-Being **Community Cohesion Parental Expectations vs Student-Centered vs Educational Expertise Curriculum Standards**





"the crosswinds of irreconcilable constituencies"

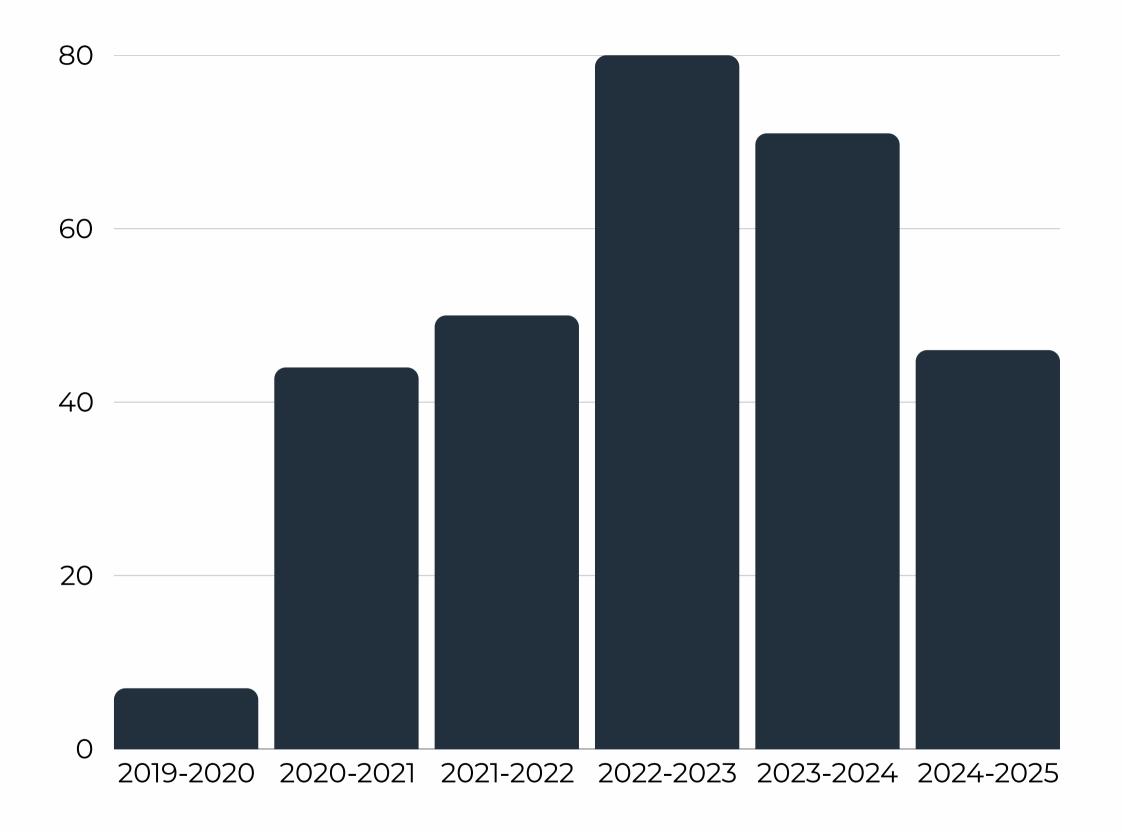
Chronicle of Higher Education, Trouble at the Top, 2023

Polarity Shift

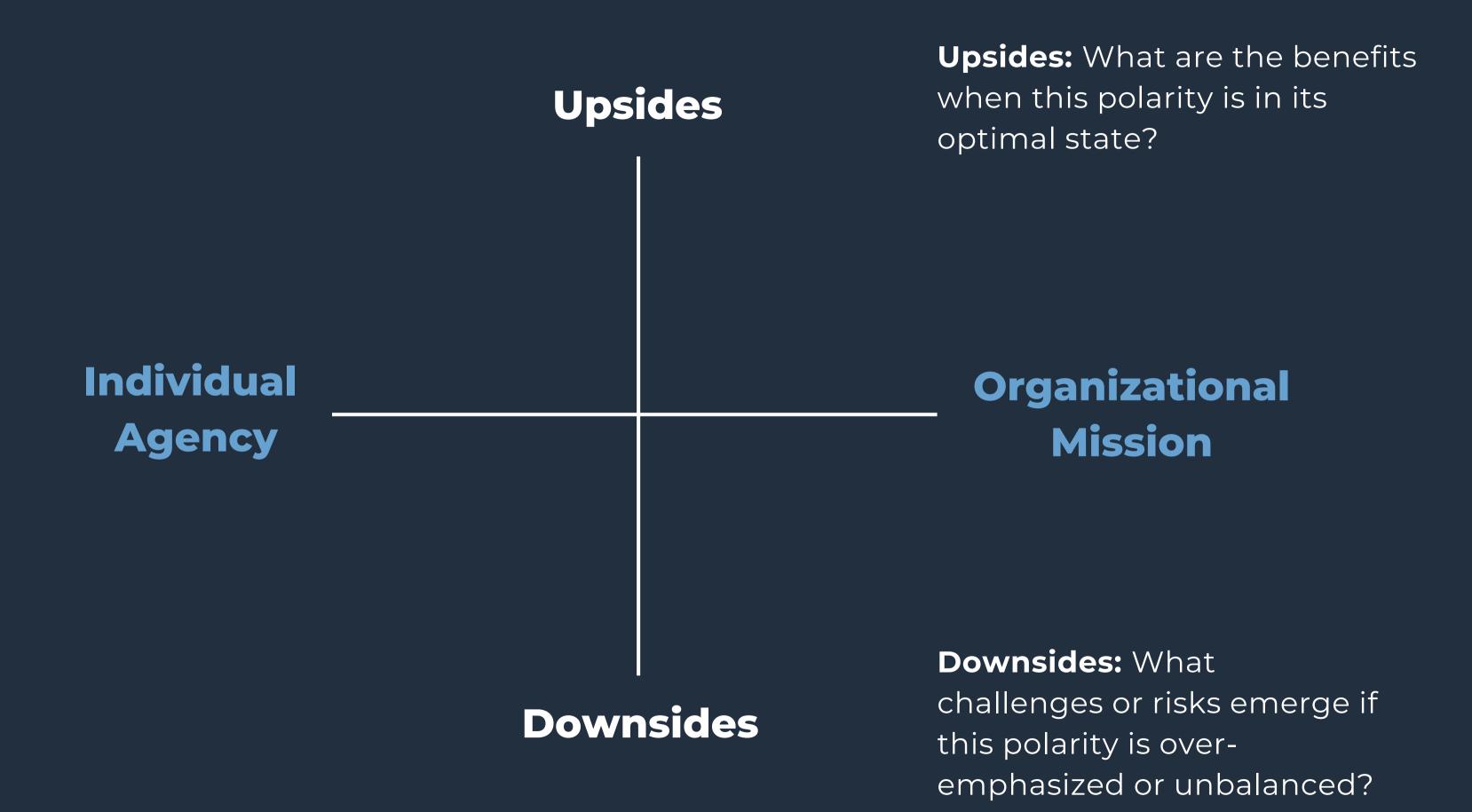


Governance Tight Rope

SAIS Head Turnover Rates









Action Steps

- Create specific, actionable steps that will help maximize the positive aspects of each polarity. These action steps should be clear, practical, and measurable.
- Develop some specific actions to mitigate or counterbalance the negative aspects of the polarity. This might include practices or structures that prevent the downsides from taking over.

